



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: William C. Bullard  
Serial No.: 09/276,207  
Filed: 03/25/1999  
For: **CAPTURING QUALITY OF SERVICE**

Commissioner for Patents  
Washington, DC 20231

Sir:

Examiner: Akers, Gregory  
Art Unit: 2164

12/6/02

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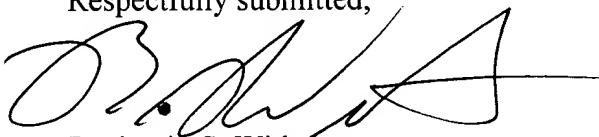
Technology Center 2100

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

In accordance with 37 C.F.R. 1.56, counsel wishes to make of record the attached additional items of information for the Examiner's consideration in connection with this application. These additional items of information were cited in a search report received for a counterpart foreign application of a related U.S. application. Also enclosed is a form PTO-1449 for the Examiner's convenience in making such consideration of record. Inclusion herein of any particular item of information is not to be construed as an admission that same is prior art.

Also enclosed is a credit card payment form in the amount of \$180.00 to cover the fees associated with this Supplemental Information Disclosure Statement. **The Director is hereby authorized to charge any additional fees that may be required, or credit any overpayment, to Deposit Account 50-1732.**

Respectfully submitted,

  
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